

GUEST INFORMATION



RB VILLA

*A luxurious home,
personalized stay with all
amenities a villa can offer*



Welcome to **RB Villa**, your luxury short-stay destination in Indore. We're delighted to host you! Please read the following house rules designed to make your stay safe, comfortable, and enjoyable for everyone.

GENERAL GUIDELINES

- ◆ **Check-in:** 2:00 PM | Check-out: 10:00 AM
- ◆ **Rooms and Washroom are strictly NON SMOKING . Any smoke smell will attract a charge of Rs. 5000 while checkout as the same will cause trouble to check in Guest.**
- ◆ Silent Hours: 11:30 PM - 7:00 AM (Low-volume indoor music allowed). JBL 310 watts party speaker will be provide for party by the pool side till non silent hrs . In silent hrs with reasonable volume speaker can be used in Living room area for continuing get-together . 1 Marshal doc speaker will be provide in Master bedroom for enjoying soft Music
- ◆ Treat the property with care and maintain cleanliness.
- ◆ **Pets are welcome but:**
 - * Not allowed on beds
 - * Damages to be compensated
 - * Freshening up only outside the villa (Strictly Not in RB Villa Garden or walled premise)

* PETS STRICTLY NOT ALLOWED IN SWIMMING POOL OTHERWISE PENALTY OF Rs 75000 /- WILL BE CHARGED AND GUEST NEEDS TO TAKE ENTIRE RESPONSIBILITY TO CLEAN THE POOL FROM A PROFESSIONAL AGENCY BY BEARING FULL CHARGES OTHER THAN PENALTY.

- ◆ No outside Guest/Non-Resident allowed for stay inside property who has not done prior booking. In special cases, outside guest can be allowed with prior information, agreed entry charges to be paid in advance and allowed in common area with a time restriction till 11.30 pm.
- ◆ Self Service Property for Luggage and for Food Service . For general information all will be provided on no +919039088888 / +919993001234
- ◆ **Wi Fi User name "AB_1" pass "rb@123456 user name "AB_2_5G " password " rb@123456" .. Wi Fi Scanner also provided on message**

AMENITIES & SHARED SPACES

- ◆ **Swimming Pool:** No time limit, filtered daily. No food or inappropriate activity allowed.
- ◆ **Gym:** Open 24/7. Fully equipped. Use responsibly.
- ◆ **Meditation Room:** Only for meditation and spa . Spa charges refer to menu card .
- ◆ **Shared Spaces:** Living Room, Kitchen, Office, and First Floor Play/Work Zone are shared among all guests and staff.

KITCHEN & PANTRY

- ◆ **Fully equipped:** Microwave, Gas, 2 Refrigerators, RO, Glassware, Basic Utensils, Barbeque Griller in garden.
- ◆ All Raw food for cooking needs to be arranged by Guest.
- ◆ **Complimentary:** Tea/Coffee materials, tetra pack milk, biscuits (Self service).
- ◆ **Chargeable:** Yewelle snack basket & mineral water with rate card (pay at checkout).
- ◆ RB Villa Cloud Kitchen Menu in room. Order at +91 90390 88888 (pay at checkout).
- ◆ Use dining table. Clean after consuming food (including online delivery).
- ◆ For additional crockery/cutlery, contact admin.

BATHROOMS & HYGIENE

- ◆ **Includes:** Liquid Soap, Shampoo, Conditioner, Moisturizer, Hand Wash, 4 Towels, 2 Hand Towels.
- ◆ Geyser switch in each bathroom. Switch off after use.

- ♦ **Cleaning Time:** 11 AM - 2 PM daily. If locked, cleaning won't be done after 2 PM.
- ♦ Keep all Water tap closed after usage . Please don't waste water unnecessarily .
- ♦ Curtain blinds for glass available. Please Handle with care.

POWER & ELECTRICALS

- ♦ 100% Power Backup available. In case electricity is not backed up more than 5 min , pls inform on +9190308888 / +9993001234 so that technician can be called to check issue . Please bear with owners in case of any unforeseen technical fault
- ♦ Turn off lights, ACs, fans, unused gadgets.
- ♦ **Before checkout:**
 - * Turn off all electricals
 - * Dispose waste in all provided dustbins.

SELF-SERVICE & STAFF

- ♦ No helper available. Villa is entirely self-service. Helper Can be provide on chargeable basis on special request subject to availability for that day, Please enquire with admin
- ♦ Guests must carry their own luggage during check-in and checkout.

PARKING & TRAVEL

- ♦ 1 car allowed inside. Additional to be parked outside.
- ♦ Contact admin for more parking needs.
- ♦ **Drop-off to airport/station:** ₹ 3000 per car (on request).

SUPPORT & CONTACT

For any assistance, contact:

Admin 1 – Rahul Bhatia: +91 90390 88888

Admin 2 – Aarti Bhatia: +91 99930 01234

Thank you for choosing RB Villa. We trust you'll have a peaceful and pleasant stay! Kindly respect the space and help us keep it a welcoming home for all future guests.

Warm regards,

Rahul Bhatia

RB Villa Management

M. +91 90390 88888, +919993001234

Wi-Fi

RB Villa

Guest Wi-Fi



Network (SSID): AB_2_5G

Password: rb@123456

Scan the QR code or select the SSID on your device to connect.